Frequently Asked Questions

AMSN Facility Site License Program

Q. How long is the code good for?
A. Code for the edition of the CRC you received is good forever. Content can be viewed forever.

Q. How long is the CNE Contact hours available?
A. CE is available until expiration date stated in AMSN Online Library for that edition.

Q. Can we preview the course?
A. Yes, you can “Preview” 15 minutes of each day. Click on CRC, see course page. Then click on Day 1 or Day 2. Click on Play arrow in course image.

Q. Do you need an account in the AMSN Online Library to preview the course?
A. No, you don’t need an account to play the Previews.

Q. Do I have to use my work computer to access the course?
A. No. Access to the course is based on the account you are logged into (username and password). It has nothing to do with the device (computer or tablet or smart phone). You can view at work or home.

Q. What are the logistics of how this works?
A. You would download the AMSN Site License Purchase Order Form from our website https://www.amsn.org/search/node/site%20license. The initial purchase can be for 5 users and above. If you need to add additional users later on, you would make another purchase of at least 5 more users. After payment is submitted and processed, the Program Manager sets up codes for you to distribute to the nurses you have chosen to access the course. The Program Manager will contact you via email with the codes. Please allow 10 business days from receipt of your paid order.
Q. I still have unused licenses and now there is a new edition of the course. Can my unused licenses be transferred to the new edition?

A. Site License Codes are always issued for the most recent edition of the course and should be used promptly. When a course is replaced with a new edition, user licenses cannot be transferred to the new edition.

Q. We have a group of RNs who would like to do a group webinar type of review. Would this option lend itself to that?

A. If the facility can project the Certification Review Course from the AMSN Online Library to a screen in a room with all the nurses present, it would function like a recorded webinar. There would be no ability to ask questions. The group can start and stop the multimedia recording to discuss among themselves at the end of each topic. There could also be a local facilitator. So, the answer is yes! The site license adds the ability for each nurse to review the material privately and to earn the associated CE when they complete the entire review. Without the site license, the nurses cannot earn the associated CE.