Embracing Diversity! One Hospital's Journey Towards Creating Inclusive Care Environments for LGBTQ+ Patient Populations
Presented by Ann DiAgostino, MSN, RN, CMSRN, NEA-BC During the 2019 Annual Convention

Summary: A history of stigma and discrimination has contributed to a number of health disparities experienced by lesbian, gay, bisexual, and transgender patients.

Nursing Implications:
• Awareness of healthcare disparities that exist within the LGBTQ+ population.
• Change Policy and Practice to include and meet the needs of our LGBTQ+ population.
• Educate all staff about the importance of Culturally Competent Care.
• Foster an affirming and inclusive environment for all patients through embracing diversity.

Key Takeaways:
• Incorporate Culturally Competent Care into daily practice.
• Understand the healthcare disparities that exist among the LGBTQ+ population.
• Support policy and practice changes that will facilitate an affirming and inclusive environment for all patients.

Link: https://library.amsn.org/amsn/sessions/5308/view

References:

WPATH: World Professional Association for Transgender Health. www.wpath.org

Ard KL, Makadon HJ. Improving the Health Care of Lesbian, Gay, Bisexual and Transgender (LGBT) People: Understanding and Eliminating Health Disparities. The Fenway National LGBT Health Education Center, The Fenway Institute; Brigham and Women's Hospital; and Harvard Medical School, Boston, MA.

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